



OVERVIEW OF SPC CLINIC PROCESS:

The process of being accepted to Special Patient Care is a three-step process to ensure every patient is in the correct clinic and receives exceptional and holistic care. To prepare for the appointments here is a guide and overview of what to expect. Please be aware that this is a guide and depending on a patient's needs, some specifics may vary. We provide tailored treatment plans to meet the needs of each patient and rely on this process to ensure the treatment is as safe, holistic, and compassionate as possible. Patients will be seen by our Attending dentists and our Resident Dentists. Residents are dentists who are graduates from dental school and eligible to practice in the community. The Residents have chosen to receive more specialized training about hospital dentistry and patients with special needs and or medical differences. The Residents will train for a year under our Attendings who have been in practice for many years and are experts in the field.

FIRST APPOINTMENT-SCREENING DAY:

A Patient's first visit will be a screening in the clinic with Dr. Sung or an Attending Dentist, dental staff, and social work. The purpose of this appointment is to gather medical information and better understand why you are seeking dental care at Special Patient Care/Hospital Dentistry. You can expect a sit-down interview where you will be asked about patient medical history, disabilities and or special needs as well as dental pain or history. Social work will provide a brief routine assessment of regional center and other social services and ask about psychosocial or case management needs.

Please bring the following items to your appointment:

- Medication list
- Medical Records
- Insurance Card
- Legal Conservatorship Records

SECOND APPOINTMENT:

A patient's second visit will depend on the need of the patient. Patients typically fall into two categories:

1) If they are here due to complex medical needs or other conditions but can receive routine dental care, they will be worked up and examined to start the needed dental care by one of our residents.

2) If the patient is unable to receive dental care without being sedated, the treatment at that time will most likely be an IV sedation consult. This consultation is completed by a Resident.

During this appointment you will meet with a Resident Dentist who will do a more comprehensive assessment of the patient's health and dental needs. Vitals will be taken, x-rays, and a more thorough work-up will be done by this dentist. At this time a

tentative treatment plan will be created and authorization for treatment paperwork will be sent to Insurance (Medi-cal and Delta Dental). If the patient is unable to assist in this process due to intellectual or physical disabilities, it will be performed at the third appointment. Once insurance has authorized treatment then we can schedule patient's third appointment and begin treatment.

THIRD APPOINTMENT:

Once insurance has authorized treatment, our staff will contact patient/caregiver to schedule an appointment. The patient's dentist will begin providing dental care.